# STATE MASS CARE COORDINATOR

<table>
<thead>
<tr>
<th>TYPE</th>
<th>TYPE 1</th>
<th>TYPE 2</th>
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<tbody>
<tr>
<td>DESCRIPTION</td>
<td>A Type 1 State Mass Care Coordinator is responsible for leading and coordinating mass care and emergency assistance resources in support of those providing care and shelter services to the survivors of a disaster.</td>
<td>A Type 2 State Mass Care Coordinator is responsible for coordinating and assisting in the coordination of components of mass care and emergency assistance resources in support of those providing care and shelter services to the survivors of a disaster.</td>
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<tr>
<td>CATEGORY</td>
<td>CRITERIA</td>
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<tr>
<td>EDUCATION</td>
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<tr>
<td>NOTES:</td>
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## TRAINING

**Type 1:**
- Same as Type 2, PLUS:
  1. FEMA Mass Care/Emergency Assistance Planning & Operations course
  2. IS-293: Mission Assignment Overview
  4. IS-288: The Role of Voluntary Agencies in Emergency Management
  5. IS-366: Planning for the Needs of Children in Disasters
  6. ICS-400: Advanced ICS for Command and General Staff - Complex Incidents
  7. IS-11: Animals in Disasters, Community Planning (Module B)

**Type 2:**
- IS-100: Introduction to Incident Command System, ICS-100
- IS-200: ICS for Single Resources and Initial Action Incidents
- IS-300: Intermediate ICS for Expanding Incidents
- IS-700: National Incident Management System (NIMS) An Introduction
- IS-701: NIMS Multiagency Coordination System (MACS) Course
- IS-703: NIMS Resource Management
- IS-775: EOC Management and Operations
- IS-800: National Response Framework (NRF), An Introduction
- IS-806: Emergency Support Functions (ESF) #6 - Mass Care, Emergency Assistance, Housing, and Human Services
- IS-10: Animals in Disasters: Awareness and Preparedness (Module A)
- Training on FEMA National Shelter System (NSS) or American Red Cross National Shelter System (NSS)

**NOTES:** Not Specified
### Position Qualifications for Mass Care Services

**Mass Care**

#### June 2012

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| **EXPERIENCE** | Same as Type 2, PLUS:  
1. Knowledge and understanding of the functional needs and services of special populations as defined in the National Response Framework (NRF)  
2. Knowledge of the role of voluntary agencies in delivering mass care during an incident, such as with entities associated with the National Volunteer Organizations Active in Disaster (NVOAD)  
3. General operational knowledge of logistical support systems or procedures  
Experience:  
1. Operational experience in providing human services-related activities  
2. Operational experience in coordinating assistance with State, local, Tribal, and territorial governments and nongovernmental organizations conducting mass care | Knowledge, Skills and Abilities:  
1. Knowledge of emergency response planning  
2. Knowledge of mass care shelter operations  
3. Knowledge of procurement for feeding operations and/or accessing United States Department of Agriculture (USDA) resources  
Experience:  
Operational experience in an Emergency Operation Center (EOC) | |

*NOTES:* Not Specified

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<th>PHYSICAL/MEDICAL FITNESS</th>
<th>Same as Type 2</th>
<th>Ability to perform duties under arduous circumstances, characterized by working consecutive 12-14 hour days under physical and emotional stress for sustained periods of time.</th>
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<th>CURRENCY</th>
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<th>PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS</th>
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ORDERING SPECIFICATIONS OR DESIGNATIONS

1. (X) Can be ordered as an individual asset
2. ( ) Can be ordered in conjunction with a NIMS typed team
3. ( ) Can be ordered in conjunction with a NIMS typed unit

REFERENCES

1. Further guidance on sheltering may be found on the National Voluntary Organizations Active in Disaster website at www.nvoad.org.

NOTES

Nationally typed resources represent the minimum criteria for the associated category.