



Where can I find DEMES information during a Grey Sky activation?

Mutual Aid Coordinator

- Job Aid
- Demo Video
- Demo Reference Guide

Mutual Aid Portal

- Job Aid

Mutual Aid Process: Missions & RSAs/Cost Estimates

- Job Aid
- Demo Video
- Quick Reference Guide
- Demo Reference Guide

Mutual Aid Process: Claims

- Job Aid
- Demo Video
- Quick Reference Guide
- Demo Reference Guide

State Agency

- Job Aid
- Demo Video
- Demo Reference Guide

Travel Forms

- Job Aid TAR
- Job Aid Reimbursement
- Demo Video

Salesforce Admin

- Job Aid
- Demo Video
- Demo Reference Guide
- Quick Reference Guide

FAQs

- Internal FAQ
- External FAQ



Who are my best points of contact?

Mutual Aid Portal = Alex Furlong, Chasity Brown, or Miriam Sierra

Mutual Aid Missions & Applications = Alex Furlong, Chasity Brown, or Miriam Sierra

Mutual Aid Claims = Alex Furlong, Chasity Brown, or Miriam Sierra

Salesforce Admin = Melissa Hancock

State Agency = Jessica Blake or Susanne McDaniel

Travel Forms = Kaitlyn Hunt or Melisa Nobles

Resources

DEMES Project Information

Stay informed of project updates and access project information and support resources by visiting the **DEMES project site**.



Share Your Feedback

Your feedback and input is important to the success of this initiative. Share your feedback and ideas for enhancement at DEMES.Support@em.myflorida.com.